## **Sub-strategy Request**

| Agency Code:  | Agency Name: Prepared by: Statewide Goal Code: Strategy Code:   |  |  |  |  |  |  |
|---------------|---|--|--|--|--|--|--|
| 530           | Family and Protective Services Donna Krueger 03-17 01-01-01-02  |  |  |  |  |  |  |
| AGENCY GOAL:  | 01 In collaboration with other public and private entities, protect children, elder adults, and persons with disabilities, from abuse, neglect and/or   |  |  |  |  |  |  |
|               | exploitation by providing integrated service delivery systems that results in quality outcomes, and reduce the incidence of abuse, neglect, and exploitation by maximizing resources for early intervention, prevention, and aftercare.                           |  |  |  |  |  |  |
| OBJECTIVE:    | 01 Provide professionals and the public 24-hours 7 days per week, the ability to report abuse/neglect/exploitation and to access information on services offered by DFPS programs via phone, fax, email or the Internet.  |  |  |  |  |  |  |
| STRATEGY:     | 01 Provide a comprehensive system with automation support for receiving reports of persons suspected to be at risk of abuse/neglect/exploitation and assign for investigation those reports that meet the Texas Family Code and Human Resources Code definitions. |  |  |  |  |  |  |
| SUB-STRATEGY: | 02 Statewide Intake Program Support and Training  |  |  |  |  |  |  |

|       |                                   | Expended  | Estimated | Budgeted  | Requested |           |
|-------|-----------------------------------|-----------|-----------|-----------|-----------|-----------|
| Code: | Strategy Request                  | 2005      | 2006      | 2007      | 2008      | 2009      |
|       | Objects of Expense:               |           |           |           |           |           |
| 1001  | Salaries and Wages                | \$323,809 | \$328,990 | \$407,290 | \$407,290 | \$407,290 |
| 1002  | Other Personnel Costs             | 9,210     | 9,503     | 4,400     | 5,952     | 5,952     |
| 2001  | Professional Fees and Services    | 5,000     | 24,375    | 1,200     | 12,188    | 12,188    |
| 2002  | Fuels and Lubricants              | 0         | 0         | 0         | 0         | 0         |
| 2003  | Consumable Supplies               | 1,001     | 4,181     | 2,000     | 3,091     | 3,091     |
| 2004  | Utilities                         | 2,667     | 2,886     | 1,750     | 1,443     | 1,443     |
| 2005  | Travel                            | 4,794     | 5,635     | 4,000     | 3,818     | 3,818     |
| 2006  | Rent - Building                   | 2,090     | 1,938     | 750       | 969       | 969       |
| 2007  | Rent - Machine and Other          | 91        | 156       | 82        | 78        | 78        |
| 2009  | Other Operating Expense           | 15,068    | 93,611    | 8,500     | 23,021    | 23,021    |
| 3001  | Client Services                   | 0         | 0         | 0         | 0         | 0         |
| 3002  | Food for Persons - Wards of State | 0         | 0         | 0         | 0         | 0         |
| 4000  | Grants                            | 0         | 0         | 0         | 0         | 0         |
| 5000  | Capital Expenditures              | 0         | 0         | 0         | 0         | 0         |
|       | Total, Objects of Expense         | \$363,730 | \$471,275 | \$429,972 | 457,850   | \$457,850 |

## **Sub-strategy Request (continued)**

| Agency Code:  | Agency Name:  | Prepared by:  | Statewide Goal Code: | Strategy Code: |  |  |  |
|---|---|---------------|----------------------|----------------|--|--|--|
| 530   | Family and Protective Services  | Donna Krueger | 03-17                | 01-01-02       |  |  |  |
| AGENCY GOAL:  | 01 In collaboration with other public and private entities, protect children, elder adults, and persons with disabilities, from abuse, neglect and/or |               |                      |                |  |  |  |
|   | exploitation by providing integrated service delivery systems that results in quality outcomes, and reduce the incidence of abuse, neglect, and       |               |                      |                |  |  |  |
|   | exploitation by maximizing resources for early intervention, prevention, and aftercare.   |               |                      |                |  |  |  |
| OBJECTIVE:  | 01 Provide professionals and the public 24-hours 7days per week, the ability to report abuse/neglect/exploitation and to access information           |               |                      |                |  |  |  |
|   | on services offered by DFPS programs via phone, fax, email or the Internet.   |               |                      |                |  |  |  |
| STRATEGY: 01 Provide a comprehensive system with automation support for receiving reports of persons suspected to be at risk of abuse/neg |   |               |                      |                |  |  |  |
|   | and assign for investigation those reports that meet Texas Family Code and Human Resources Code definitions.  |               |                      |                |  |  |  |
| SUB-STRATEGY:   | 02 Statewide Intake Program Support and Training  |               |                      |                |  |  |  |

|        |   | Expended Estimated |           | Budgeted  | Requested |           |
|--------|---|--------------------|-----------|-----------|-----------|-----------|
| Code:  | Strategy Request  | 2005               | 2006      | 2007      | 2008      | 2009      |
|        | Method of Financing:  |                    |           |           |           |           |
| 0001   | General Revenue Fund  | \$975              | \$14,760  | \$24,515  | \$24,542  | \$24,542  |
| 0758   | GR Match for Medicaid   | 3,152              | 3,232     | 3,048     | 3,246     | 3,246     |
|        | Total, General Revenue Funds                                    | \$4,127            | \$17,992  | \$27,563  | \$27,788  | \$27,788  |
| 0555   | Federal Funds:  |                    |           |           |           |           |
| <br> - | CFDA #93.558 TANF State Family Assistance                       | 269,571            | 359,824   | 321,139   | 343,218   | 343,218   |
|        | CFDA #93.575 Child Care Development Fund Block Grant-Discretion | 2,239              | 2,310     | 2,267     | 2,423     | 2,423     |
|        | CFDA #93.658 Foster Care Title IV-E                             | 39                 | 9         | 4         | 5         | 5         |
|        | CFDA #93.658.050 Foster Care Title IV-E - Admin 50%             | 966                | 579       | 426       | 453       | 453       |
|        | CFDA #93.667 Social Service Block Grants                        | 83,635             | 87,319    | 75,516    | 80,708    | 80,708    |
| i      | CFDA #93.778 Medical Assistance Program                         | 3,153              | 3,242     | 3,057     | 3,255     | 3,255     |
|        | Total, Federal Funds  | \$359,603          | \$453,283 | \$402,409 | \$430,062 | \$430,062 |
|        | Total, Method of Financing                                      | \$363,730          | \$471,275 | \$429,972 | \$457,850 | \$457,850 |
| Numb   | Number of Positions (FTE)                                       |                    | 10.4      | 13.0      | 13.0      | 13.0      |

01-01-01-02

|  |  | ustification: |
|--|--|---------------|
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This sub-strategy provides essential functions to support Intake Specialists and ensure a system for the centralized approach to accessing services provided by Child Protective Services, Adult Protective Services and Child Care Licensing. These functions allow intake staff to accomplish their mission in an effective and efficient manner.

This sub-strategy includes:

- · Program support staff to maintain scheduling software, monitor adherence to schedules and provide support for the daily operations of Statewide Intake
- · Training staff to provide program related training for Intake Specialist and supervisors

The statutory and/or constitutional provisions for this sub-strategy are the Texas Family Code, Title 5 and the HR Code, Chapters 40 and 42.

## External/Internal Factors Impacting Strategy:

Training and support services are essential for Statewide Intake to effectively offer 24-hour access to services. Efficient scheduling and monitoring of staff are critical due to the continued increase in both phone calls and Internet reports received.

The primary federal funds participation included in this sub-strategy are TANF and Title XX. Listed below are the match requirements.

TANF - The State is required to provide a minimum of funding referred to as a "Maintenance of Effort" (MOE) in order to receive TANF federal block grant funding. Specific agencies are designated by the Legislature to provide the MOE for the State.

Title XX - Title XX funding does not require a State match.